



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

AENOR has issued an IQNet recognized certificate that the organization:

ALTRAN INNOVACIÓN, S.L.

**CL CAMPEZO, 1. EDIFICIO 1 PQ. LAS MERCEDES.
28022 - MADRID**

has implemented and maintains a

Information Technology Service Management System

for the following scope:

The IT Service Management System for the provision of the Helpdesk Support Service on IT and CORPORATE TOOLS for internal users of Altran Innovación, according to the current service catalog.

which fulfills the requirements of the following standard

ISO/IEC 20000-1:2018

First issued on: **2017-07-14** Last issued: **2020-10-26** Validity date: **2023-10-26**

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: ES-STI-0009/2017



Alex Stoichitoiu
President of IQNet

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Chief Executive Officer

AENOR

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